



Onondaga County Workforce Development Board

Connecting job seekers, businesses, and training providers across Onondaga County and Central New York

Rosemary Avila-Ticio, Chief Executive Officer

Onondaga County Legislature- Planning and Economic Development Meeting
July 22, 2026

PROGRAM OVERVIEW • PROGRAM YEAR 2025–26

Mission & Vision

CNY Works serves as the Local Workforce Development Board for Onondaga County and functions as the region's workforce development hub connecting job seekers, employers, training providers, educational institutions, and community organizations.



Mission

To provide a single point of entry to the workforce system — bringing businesses, job seekers, and training providers together with the goal of providing skilled workers for every business and employment for every job seeker.



Vision

To focus on critical workforce, economic, and educational opportunities and challenges, and to develop and enhance a workforce that meets the needs of businesses and strengthens the local economy.

How We Serve

A single point of entry for two audiences with one shared goal



Job Seekers

Whether you're searching for your first job or looking to sharpen your skills to move up in your industry, our extensive system of services helps you reach your goals — with the latest tools, training, and resources to identify and secure employment in Onondaga County.



Employers

Employers seeking qualified, trained employees benefit from our Business Services department. Beyond our comprehensive candidate database, we provide consulting services that help your business navigate the intricacies of hiring and employment regulations in New York State.

Governance & Funding

Governed by a Board

CNY Works is a not-for-profit organization governed by a Board of Directors representing a myriad of industries — one more way we connect with the community and remain a cutting-edge training and placement organization. Board membership complies with WIOA federal requirements regarding workforce board composition.

Built on Partnership

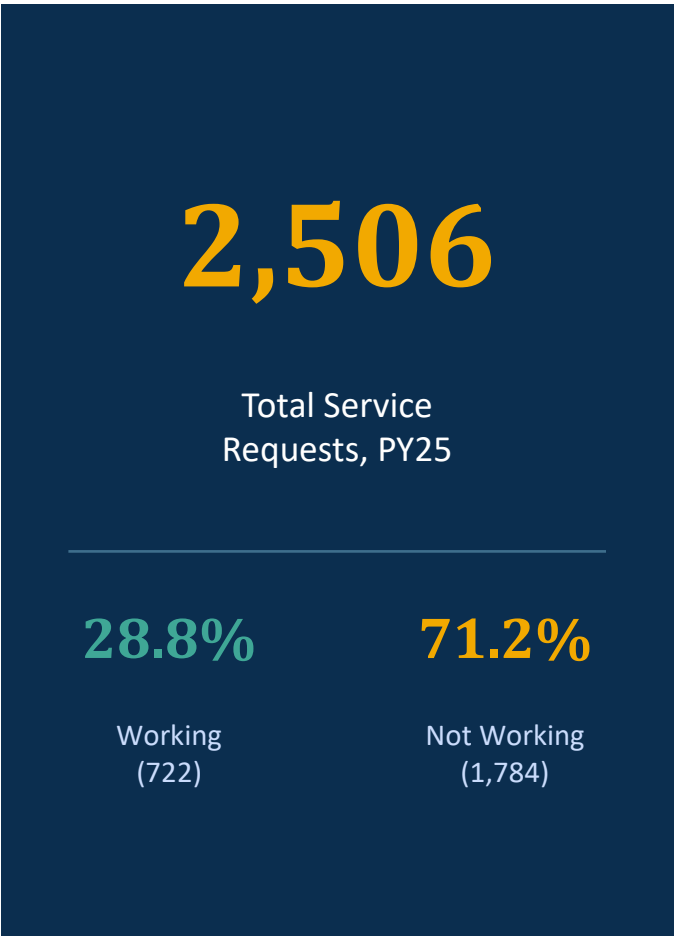
To provide the highest level of service to job seekers and employers, we collaborate with a broad range of local, regional, and state organizations.

How We're Funded

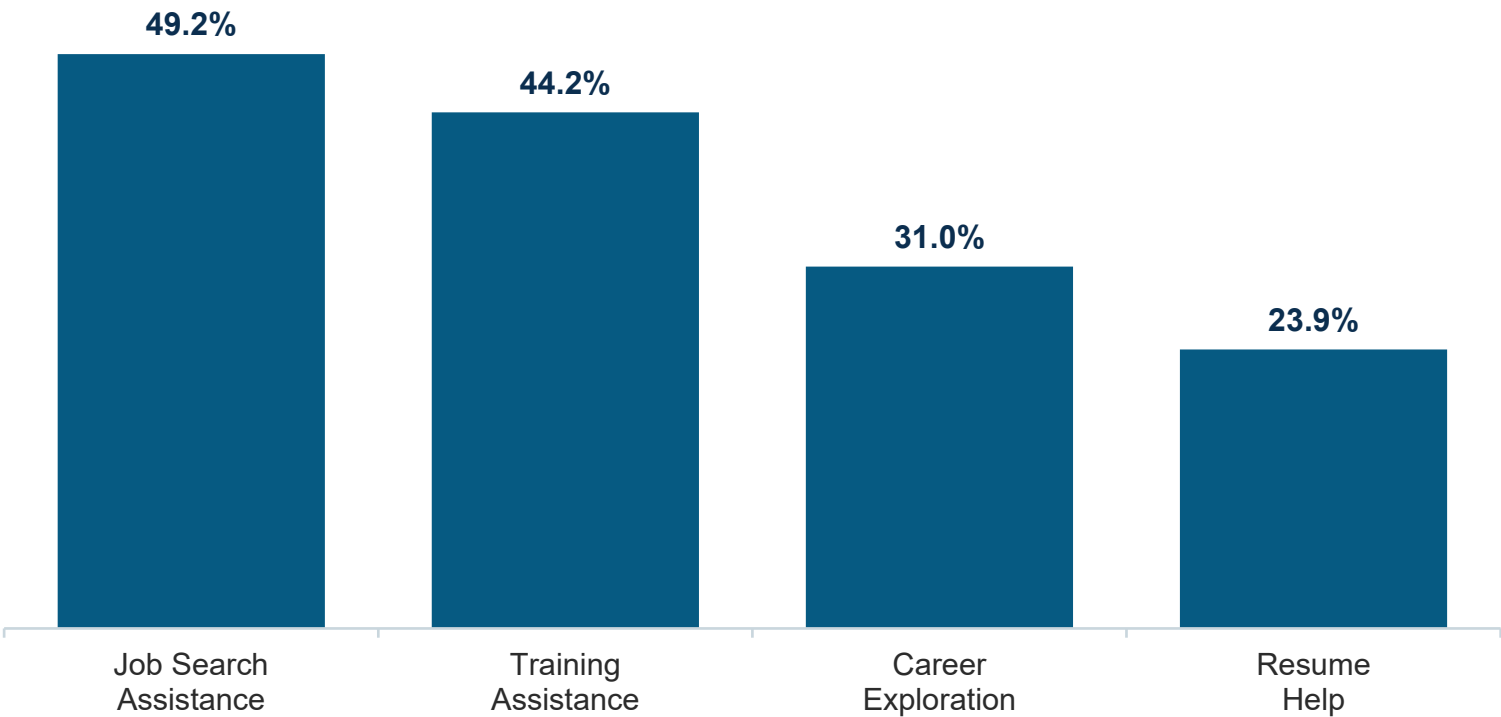
CNY Works is a nonprofit 501(c)3 organization funded by federal workforce development grants, state and local government grants, nonprofit organizations, and donations.

PY25 Impact: Service Requests

2,506 total service requests received across Program Year 2025

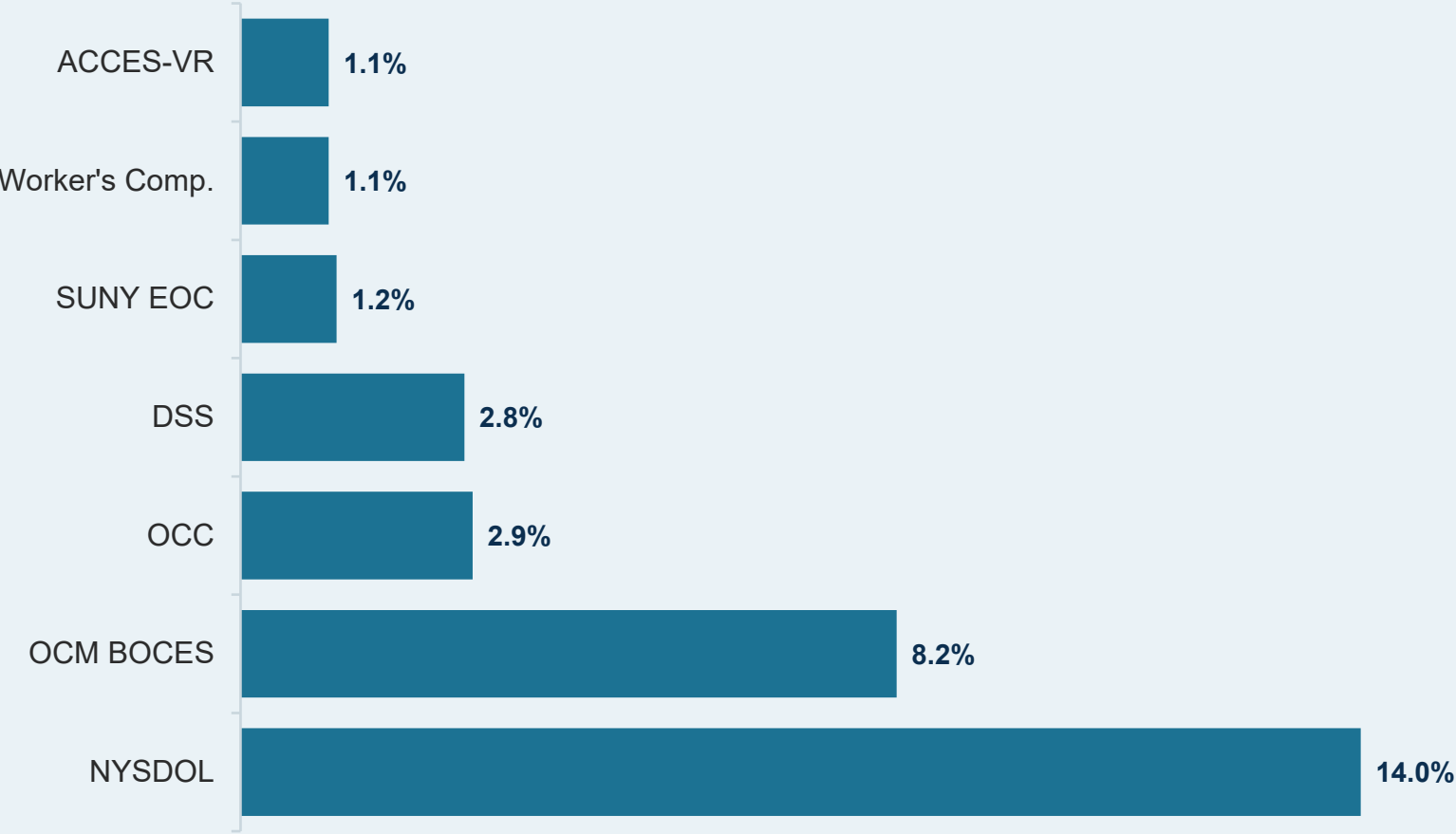


What Job Seekers Requested Most



Referral Network

Where PY25 service requests were referred from



351

requests referred by NYSDOL —
the largest single referral source in
PY25.

Note

*Referral percentages don't total 100%
because not every request came from a
listed source, and individuals may
request multiple services.*

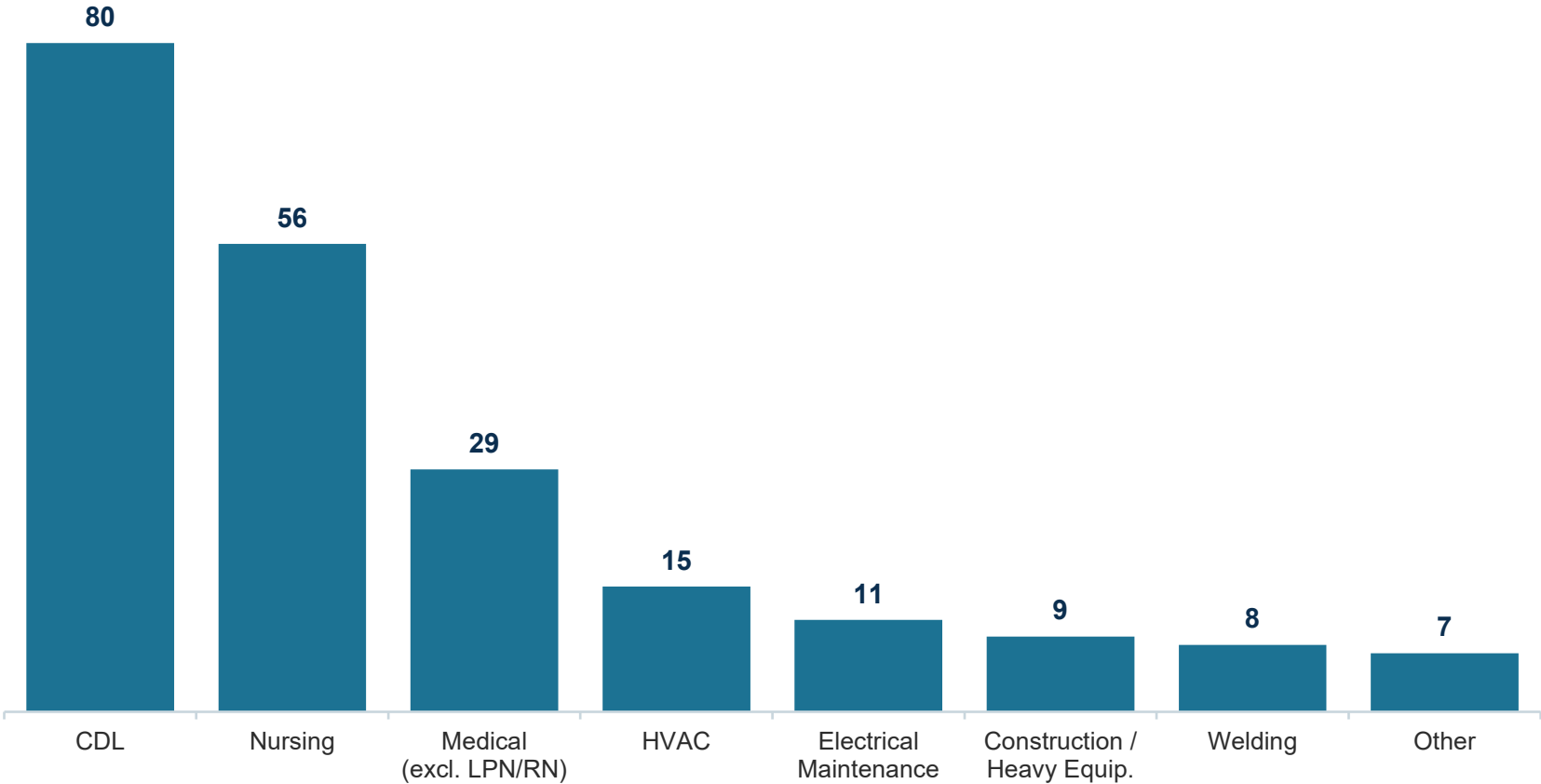
Training Pathways: ITAs

Individual Training Accounts (ITAs) funded in Program Year 2025

215

Total ITAs
Funded, PY25

CDL training (80) was the single
largest training investment, led by
160 Driving Academy.



Youth Employment Programs

Summer (SYEP) and year-round (YEP) opportunities for Onondaga County youth

Summer Youth Employment (SYEP) 2025

July 7 – August 22, 2025

7 wks

avg. length of
employment

25 hrs

avg. hours worked
per week

~270

additional TANF-eligible
youth unserved

666

youth served

All youth completed a 3-hour orientation covering financial literacy and sexual harassment prevention. Worksite offerings expanded this year to include photography, legal/justice, coaching, graphic design, veterinary, and barbering.

Year-Round Youth Employment (YEP) 2025–26

For enrollments 9/1/25 – 6/30/26

311

Total Youth
Served

279

In Paid
Employment

32

Educational
Activity Only

Target Populations Served

Youth at Risk of Gun Violence	224
Foster Care	40
Homeless / Runaway Youth	28
Youth with a Disability	15

QUEST Grant

Quality Jobs, Equity, Strategy & Training — Disaster Recovery National Dislocated Worker Grant

Grant Period: September 30, 2023 — September 30, 2026

QUEST strengthens, supplements, and expands existing workforce initiatives in the Onondaga Local Workforce Development Area — connecting unemployed and underemployed residents to quality careers in infrastructure, construction, advanced manufacturing, and the care economy.

Priority Populations

- Unemployed and underemployed individuals
- Low-income residents
- Women and minorities
- Formerly justice-involved individuals
- Members of the Onondaga Nation

Priority Industries

- Infrastructure: I-81 heavy highway construction
- Advanced manufacturing, construction, logistics and transportation
- Care economy: child care

Job Readiness Boot Camp

QUEST's cornerstone: a 60-hour, three-week intensive preparing participants for careers in construction and manufacturing

90%

Completion Rate
(Cohorts 1–4)

80%

Justice-Involved
Successfully Completed

38/42

Graduates to Date
Out of Participants

80

Expected Graduates
by September 2026

What Participants Receive

Job Readiness

Career Tools

Career Exploration

Financial Literacy

Digital Literacy

Supportive Services

2026 Cohort Schedule

- 1: Feb 2–23 ✓
- 2: Mar 16–Apr 6 ✓
- 3: Apr 27–May 15 ✓
- 4: May 26–Jun 16 ✓
- 5: Jun 29–Jul 20 ✓
- 6: Jul 27–Aug 18 (recruitment in progress)
- 7: Aug 24–Sep 14

Employer Partnerships & Work-Based Training

PY25 business engagement, on-the-job training, and incumbent worker training

37

On-the-Job Trainings (OJTs)
PY25 Total

13

Incumbent Worker Trainings (IWTs)
PY25 Total

Businesses We've Partnered With

A few employers we've worked with this past year

NFI Industries

Schilling Forge, Inc.

TKTD General Contracting, Inc.

Industries We Serve

Key sectors represented among our business partnerships

CDL Trucking

Advanced Manufacturing

**Skilled workers for every business.
Services for every job seeker.**

cnyworks.com

Thank You