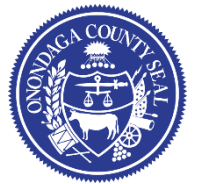


Onondaga County IT Operations 2026



County IT Mission

Provide cost effective, innovative technology-based services which promote efficiencies and business value to departments, employees and citizens of Onondaga County



Vision for County IT

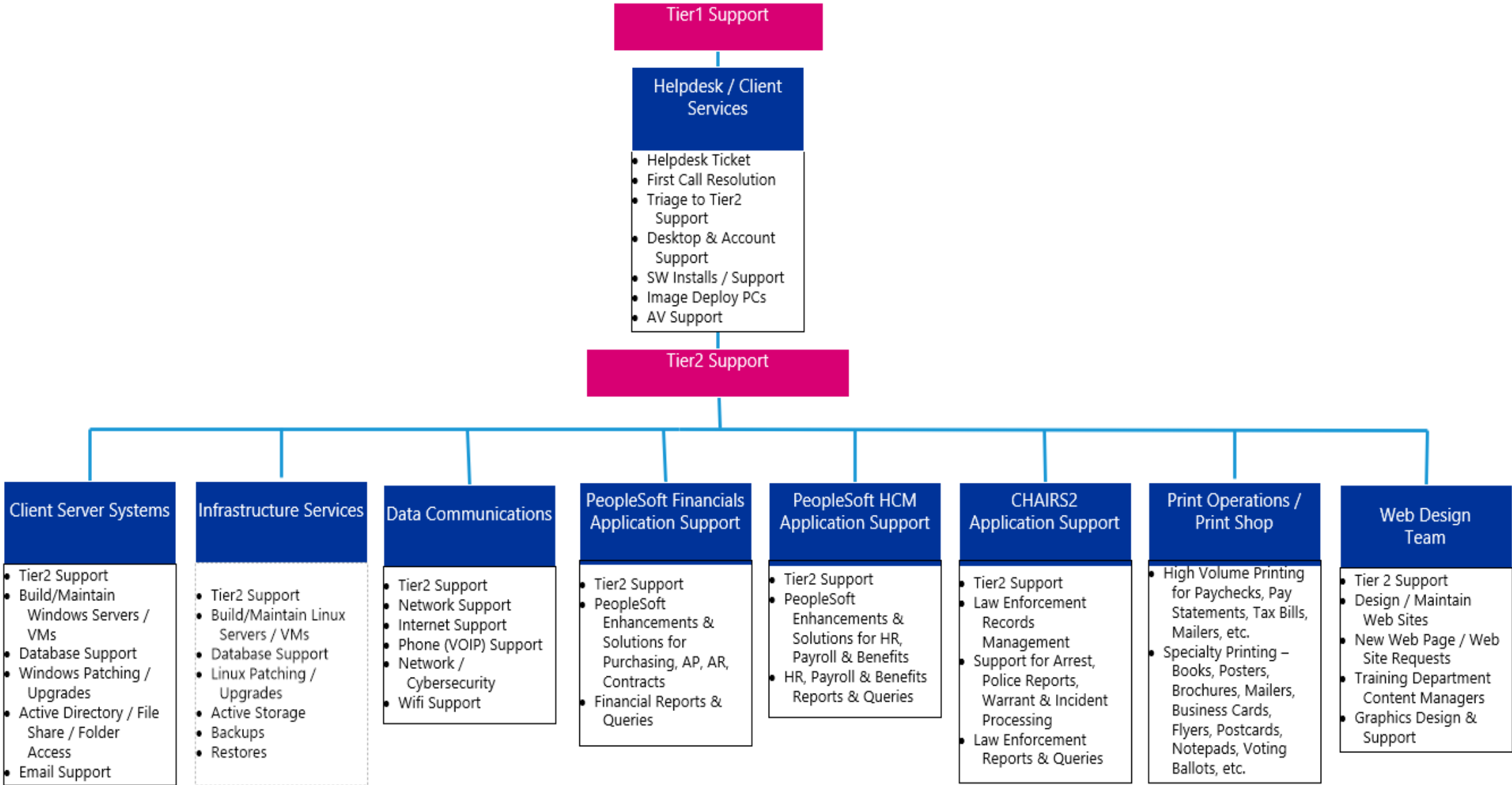
To be highly proficient in the delivery of technology-based solutions and services which reduce costs, maximize employee productivity and support citizen engagement



Focused on Excellent Customer Service



Onondaga County IT Operations



County IT Projects 2026

Project Name	Description	Goal / Desired Outcome	Owner	Status
InTune MDM Enrollment	Implement Mobile Device Management for County Cell Phones	Apply security policies to better protect the device and security county data.	Client Server Systems	In Progress
Onondaga.gov	Migrate county websites to onondaga.gov domain	Meet federal requirements for counties to be on a .gov domain and meet ADA Compliance Requirements	Web Team	Completed
ADA Compliance for Documents	Convert documents posted on our website to ADA compliant versions	Meet federal requirements and provide accessibility to our disabled community	Web Team, Client Systems	In Progress
Help Desk Ticketing System Enhancements	SLAs, Knowledgebase, Task Management	Improve response times, reporting, all multiple assignment for tickets and improve user satisfaction.	Helpdesk, Client Server Systems	In Progress
Data Backup & Recovery Plan Review & Refresh	Review existing BR, DR plans, update and test as needed	Have documented and tested plans which we have confidence in recovery	All IT Teams	Ongoing
Cybersecurity Awareness Training Program	Launch quarterly training and phishing simulations for all employees. Implement new training modules	Reduce phishing incidents and improve overall security awareness.	Security	Ongoing
Security Advisory Board	Meet monthly to discuss initiatives & priorities such as SIEM, expanded MFA, etc.	Continually work to improve the county's security posture	All IT Teams	Ongoing



County IT Projects 2026 cont.

Project Name	Description	Goal / Desired Outcome	Owner	Status
Hyperion Migration to the Cloud	Migrate Hyperion Budgeting Solution to the cloud. Build integration to PeopleSoft.	Improve performance, supportability, integration and reporting capabilities.	PeopleSoft Financials, PeopleSoft HCM, Infrastructure	In Progress
Computer Refresh	Upgrade aged computer, OS versions, and software images across departments as need.	Improve permance and security	Helpdesk, Client Server Systems	Not Started
WEP SCADA Segregation	Segregate WEP SCADA Network from the County Network	Better secure wastewater operations and comply w DEC standards	Datacomm, WEP Team	In Progress
WEP Phone System	Replace aged phone system to modern VOIP System in WebEx Cloud	Greatly improve phone system and support, reduce costs	Datacomm	Planning
Aquarium Network	Build data network for new facility for computers and phones	Support Computer / Applications / Internet Operations, etc.	Datacomm; Helpdesk	In Progress
Maximo PS FIN Integration	Faciliate integration of Purchase Req / Orders to / from Maximo and PS FIN	Streamline operations and reduce redundant entries	PeopleSoft Financials	In Progress
Kronos Upgrade	Transiton Timekeeping system to the cloud	Get on supported, modern version and improve management & adminstration	PeopleSoft HCM	Not Started



Q & A

