

J. Ryan McMahon II, *County Executive*



Sarah G. Merrick, *Commissioner*

# Help Your Clients Without the Wait

Get access to our DSS  
Community Partner database.



[onondaga.gov/dss/communitypartnersystem](https://onondaga.gov/dss/communitypartnersystem)

# What is a Community Partner?

Community Partners are organizations that work with DSS to help individuals access benefits and services more efficiently through secure system access.

## How it Works

1. Sign up
2. Get approved & trained
3. Access the system
4. Support your clients

## Community Partners can securely access case information for:

- Temporary Assistance (TA)
- Medicaid (limited to locally managed cases\*)
- SNAP

\*Medicaid access includes cases primarily for individuals who are 65+, receiving SSI, in home care, or in a nursing facility.

*This helps us get answers for clients on the spot, instead of sending them somewhere else.*



## Interested in Becoming an Approved DSS-ES Community Partner?

 **Call:** (315) 435-2985 ext. 7540

 **E-Mail:** [elizabeth.ohara@dfa.state.ny.us](mailto:elizabeth.ohara@dfa.state.ny.us)

