

**Payment Agreement Instructions for National Grid Customers**

**Call 1-800-443-1837**

**\*\* During the call, please complete the following checklist \*\***

1. Name of National Grid representative that you spoke to: \_\_\_\_\_

2. Date of call: \_\_\_\_\_ Time of call: \_\_\_\_\_

3. **\*\* Tell the National Grid representative that you  
NEED to complete a **Financial Statement** \*\***

4. If the **Power is Off**: ask the National Grid representative how much  
money is needed to restore your service \_\_\_\_\_

5. Ask the National Grid representative if you qualify for the “ZERO Money  
Down Payment Agreement” Do you qualify? **YES** or **NO**

If **YES**, what documents need to be provided to National Grid: \_\_\_\_\_

\_\_\_\_\_  
If **NO**, how much money do I need to get back on a Minimum Payment  
Agreement? \$\_\_\_\_\_

6. Ask the National Grid representative on how you can provide any  
required documents to them (fax, email?)

\_\_\_\_\_