

Payment Agreement Instructions for National Grid Customers

Call 1-800-443-1837

**** During the call, please complete the following checklist ****

1. Name of National Grid representative that you spoke to: _____

2. Date of call: _____ Time of call: _____

3. **** Tell the National Grid representative that you
NEED to complete a **Financial Statement** ****

4. If the **Power is Off**: ask the National Grid representative how much
money is needed to restore your service _____

5. Ask the National Grid representative if you qualify for the "ZERO Money
Down Payment Agreement" Do you qualify? **YES** or **NO**

If **YES**, what documents need to be provided to National Grid: _____

If **NO**, how much money do I need to get back on a Minimum Payment
Agreement? \$_____

6. Ask the National Grid representative on how you can provide any
required documents to them (fax, email?)
